



MTR Student Travel Scheme (2025/2026)

港鐵學生乘車優惠計劃 (2025/2026)

Student Travel Scheme Online Application

學生乘車優惠計劃 – 網上申請

Concessionary Travel Office

乘車優惠辦事處



English Version
英文版本



Chinese Version
中文版本



Via MTR Mobile
透過 MTR Mobile

INTRODUCTION

簡介

Types of Application

申請類別

New application [1] - Need to obtain a Personalised Octopus or Personalised Mobile Octopus (with photo)

新申請 [1] - 須一併申請附相片的個人八達通或個人手機八達通

New Application [2] - Already carrying a Personalised Octopus or Personalised Mobile Octopus (with photo)

新申請 [2] - 已持有附相片的個人八達通或個人手機八達通

Renewal Application

延續申請

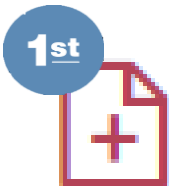
 New Application

 New Application

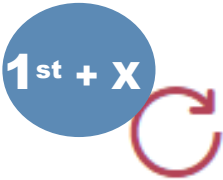
 Renewal Application


First time to apply
第一次申請


Without Octopus with photo
沒有附相片八達通


First time to apply
第一次申請


With Octopus with photo
已有附相片八達通


Applied before
曾經申請


With Octopus with photo
已有附相片八達通

Major Highlight 重點內容

1



Advanced Opening of Online Application

The online application platform will be opened earlier from **10am of 14 August 2025.**

提早接受網上申請

網上平台將提早於**2025年8月14日上午10時**開放供學生使用

2

Reminder- Renewal Application

For the students who already hold a previously approved Personalised Octopus with “Student Status,” please note that the concession will remain valid until at least 31 October 2025. Therefore, there is **no need to rush.** Students may submit a renewal application **within 60 days prior to the expiry of their “Student Status.”**

重要提示- 延續申請

對於現時持有已加註有效「學生身分」個人八達通的學生，其八達通上的「學生身分」最快會於2025年10月31日到期。**學生可於「學生身分」到期日前60日內遞交延續申請。**在到期日前，學生仍可享有港鐵學生乘車優惠，故**毋須急於申請延續。**



Major Highlight 重點內容

3



Enhanced Application Process for Personalised Mobile Octopus with “Student Status”*

Android users selecting New Application [1] can **apply online** for the Personalised Mobile Octopus with “Student Status” via the MTR website, MTR Mobile or Octopus App. Regardless of whether it is a new or renewal application, both iOS and Android users can now apply for the Personalised Mobile Octopus with “Student Status”.

*Applicable to specific mobile device models

「學生身分」手機八達通*申請流程再升級

選擇新申請 [1] 申請類別的 Android 用戶，可透過港鐵網頁、MTR Mobile 或八達通 App **網上申請**「學生身分」手機八達通。

無論是新申請或延續申請，所有 iOS 及 Android 用戶現均可申請「學生身分」手機八達通。

*適用於指定手機型號

4

New Feature: Online Application Status Enquiry

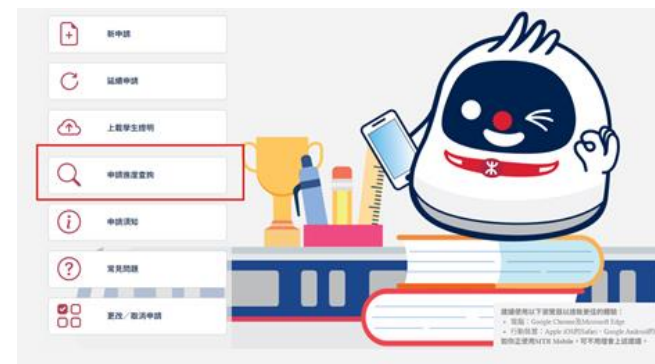
Online Applicants can now check their application status **within 6 months** from the application date via the platform’s “Application Status Enquiry” page by entering:

- Online application reference number
- First 4 characters of identity document
- Date of birth

新增網上查詢申請進度

網上申請者可於申請日起計**6個月內**，透過申請平台的「申請進度查詢」頁面，輸入以下資料以查詢進度：

- 網上申請編號
- 身份證明文件首4個字
- 出生日期



APPLICATION FLOW

申請程序

Tutorial Video 教學影片

又開學喇！

現在不論新申請或延續學生八達通

New application and renewal for MTR Student Travel Scheme

Lazy Pack 懶人包

2025/26 MTR Student Travel Scheme



AUG
14

Simple Steps for Online Application![^]
New "Application Status Enquiry"
function, more convenience!

New Application

WITHOUT Personalised Octopus or Mobile Octopus with Photo



Successfully
Approved



- Submit application & upload Student ID/ Handbook* via MTR Mobile
- Pay \$90 application fee (accept various e-payments)
- Receive letter from Octopus Card Ltd. with new Octopus
- Receive email for application of Mobile Octopus
- Activate new Octopus via Octopus App or add Mobile Octopus

Renewal Application / New Application

WITH Personalised Octopus or Mobile Octopus with Photo



Successfully
Approved



- Submit application & upload Student ID/ Handbook* via MTR Mobile
- Receive confirmation email
- Pay \$20 application fee & activate "Student Status" via Octopus App

[^]Students can apply for renewal within 60 days before expiry of "Student Status".

Install the Mobile Apps below and prepare your Student ID Card/Handbook* now!



MTR Mobile



Octopus App



*or other Student Identity Proof



2025/26 年度 港鐵學生乘車優惠計劃



8月
14日

開始接受電子申請啦![^]
新增「申請進度查詢」
功能更方便!

未持有附相片的個人八達通或手機八達通 新申請學生身分



成功批核



- 於 MTR Mobile 遞交申請並上載學生證/手冊*
- 繳付 \$90 申請費 (接受多種電子支付)
- 八達通公司郵寄信件及新八達通
- 若申請手機八達通將收到電郵
- 於八達通 App 啟動新卡或加入手機八達通

已持有附相片的個人八達通或手機八達通 新申請/延續學生身分



成功批核



- 於 MTR Mobile 遞交申請並上載學生證/手冊*
- 收取確認電郵
- 於八達通 App 繳付 \$20 申請費啟動學生身分

[^]學生可於「學生身分」到期日前60日內遞交延續申請。

記得先安裝手機 Apps 同準備學生證/手冊*喇!



MTR Mobile



八達通 App



或其他學生證明文件



ONLINE APPLICATION STATUS ENQUIRY

網上查詢申請進度

Online Application Status Enquiry (applicable for online application only)

網上查詢申請進度 (只適用於網上申請)

1

After completing the online application, the application number will be showed on the page. You will also receive a confirmation email.

完成網上申請後，頁面會顯示申請編號，你亦會收到確認電郵。

The screenshot shows the MTR logo and the title '港鐵學生乘車優惠計劃 - 網上申請'. A progress bar with six green checkmarks indicates the application is complete. A large green checkmark is displayed in the center. Below it, the application number '申請編號: OL250000178' is highlighted with a blue box. The text below states: '我們已收到你的申請，確認電郵及付款通知（如適用）等重要資訊，會發送到你提供的電郵地址。' and '如果未能收到電郵，請查看你電子郵箱中的垃圾郵件資料夾。' At the bottom, there is a blue button labeled '完成'.

The screenshot shows the MTR logo and the title '港鐵學生乘車優惠計劃 MTR Student Travel Scheme'. It includes a disclaimer: '****此電郵由系統自動送出，請勿回覆****' and '**** This is an automated email. Please do not reply. ****'. The application details are listed: '申請日期: 06-08-2025', '申請人姓名: A AA', '學校名稱: CCC Heep Woh College', and '班級 / 學科: Form 6 R'. The application number '申請編號: OL250000178' and payment number '付款編號: 2152520001788' are highlighted with a blue box. The text '我們已收到你的申請' is followed by '新申請 [1] - 須一併申請附相片的個人八達通或個人手機八達通'. It then says '致申請人: 多謝申請港鐵學生乘車優惠計劃。請細閱以下內容以跟進任何未完成之申請程序，並查閱成功申請後的須知。' and '甲部: 未完成之申請程序 (一) 繳交申請費用'. At the bottom, there is a barcode for the payment and a note: '請以A4白紙列印此頁並於申請日期起計7日內攜帶此附件到任何港鐵客務中心# 繳交申請費用90港元。若本公司在上述時段內仍未收到申請費用，你的申請將被取消。' The MTR logo is at the bottom right.

Online Application Status Enquiry (applicable for online application only)

網上查詢申請進度 (只適用於網上申請)

2

If you wish to check your application status within 6 months from the Date of Application, online applicants may use the Application Status Enquiry service

如欲查閱申請進度，網上申請者可於申請日起計6個月內使用申請進度查詢服務。



Online Application Status Enquiry (applicable for online application only)

網上查詢申請進度 (只適用於網上申請)

3

Enter the following information to check your application status:

- Online application reference number
- First 4 characters of identity document
- Date of birth

輸入以下資料就可以查詢進度：

- 網上申請編號
- 身份證明文件首4個字
- 出生日期

MTR English

港鐵學生乘車優惠計劃 - 網上申請

網上申請進度查詢

此功能只適用於由申請日期起計半年內的網上申請。如已遞交網上申請，你可輸入申請編號、身份證明文件號碼首四個字及出生日期以查詢申請進度。申請編號已載於由港鐵發出的電郵內。

* 申請編號

* 身份證明文件首4個字

(例如A123456(7)，請輸入A123)

* 出生日期

返回主目錄 搜尋

Online Application Status Enquiry (applicable for online application only)

網上查詢申請進度 (只適用於網上申請)

New application [1] - Need to obtain a Personalised Octopus or Personalised Mobile Octopus (with photo)

新申請 [1] - 須一併申請附相片的個人八達通或個人手機八達通

New Application [2] - Already carrying a Personalised Octopus or Personalised Mobile Octopus (with photo)

新申請 [2] - 已持有附相片的個人八達通或個人手機八達通

Renewal Application

延續申請



Incomplete Application

- Payment is not yet made / Student Identity Proof is not yet submitted
- 申請未完成
- 尚未繳交申請費用或上載學生證明



Incomplete Application

- Student Identity Proof is not yet submitted
- 申請未完成
- 尚未上載學生證明



Application is in process
申請正在處理中



Application Preliminarily Approved
申請已初步獲批



Application is in process
申請正在處理中



Application is in process
申請正在處理中



Application Approved
申請已獲批



Application Preliminarily Approved
申請已初步獲批



Application Preliminarily Approved
申請已初步獲批



Application Completed
申請已完結



Application Approved
申請已獲批



Application Approved
申請已獲批



Application Completed
申請已完結



Application Completed
申請已完結

Promotion 推廣活動



心繫生活每一程

10月31日前申請/延續 港鐵學生半價乘車優惠



新增
「申請進度查詢」



立即申請

Apply MTR Student Travel Scheme
by 31 October 2025!

註: 12歲或以上乘客未持有有效學生八達通須繳付成人八達通車費
^只限8月14日至10月31日新連結學生八達通的賬戶。受條款及細則約束。請參閱MTR Mobile「優惠」



THANK YOU!

謝謝！

Student Travel Scheme Online Application

學生乘車優惠計劃 – 網上申請



English Version
英文版本



Chinese Version
中文版本



Via MTR Mobile
透過 MTR Mobile